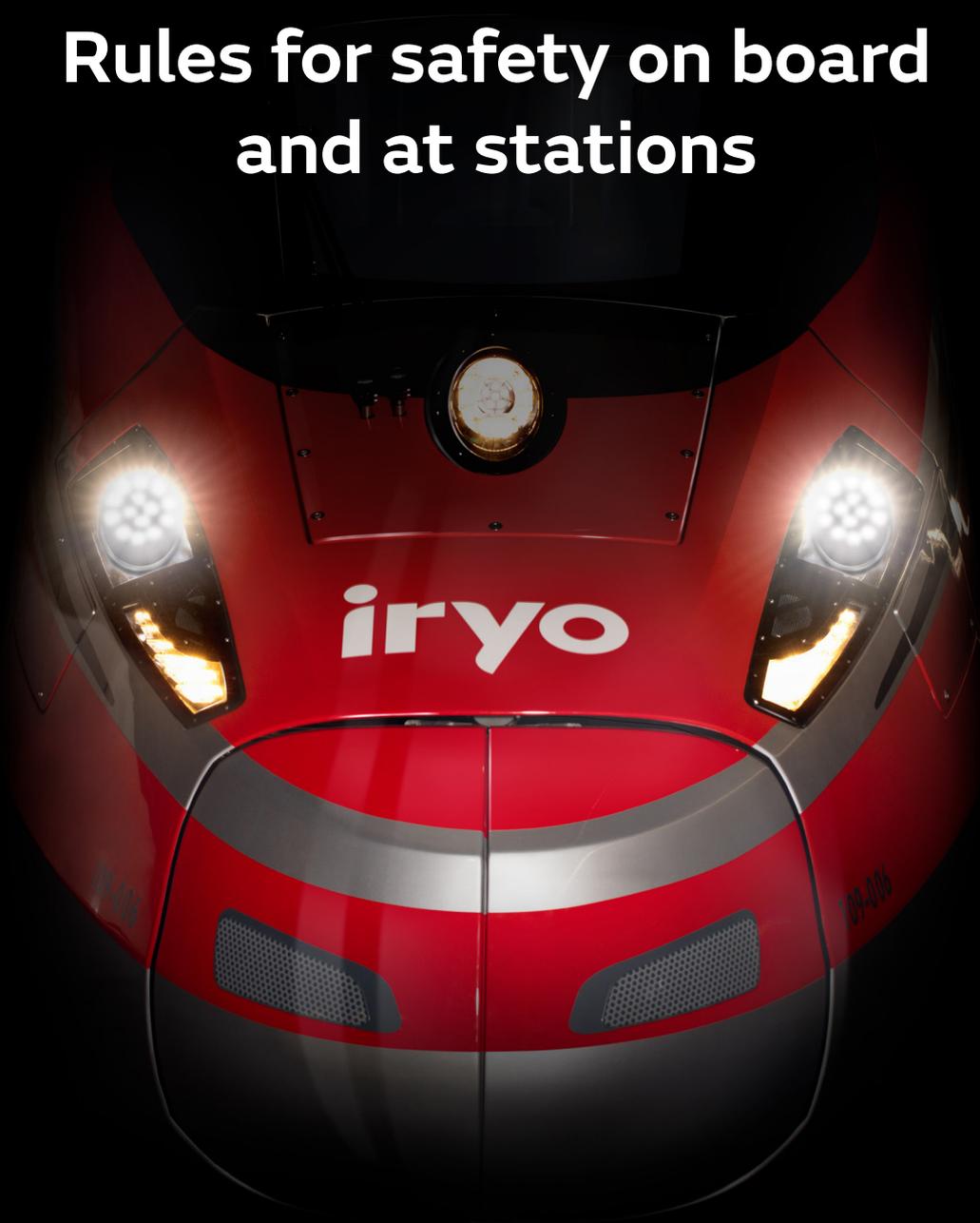




iryo

**Rules for safety on board
and at stations**



The train is a safe means of transport but risks due to lack of attention or carelessness can create dangerous situations for you and other passengers. We recommend that you read carefully the recommended rules of conduct below. Behave safely and you will be able to enjoy your journey with peace of mind.

The safety of our passengers and staff is our top priority. We therefore take all necessary measures to ensure our passengers have a safe and smooth travel experience.

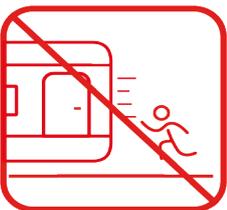
However, to achieve this, we also need your help. Remember, safe travel starts with you.

In order to safeguard the interests of all passengers and staff, **iryo** has implemented the following safety measures:



Do not cross the yellow line while waiting for the train to arrive and respect the station signs.

It is essential to keep a safe distance from the platform edge, paying attention to moving trains, especially when carrying bulky luggage.

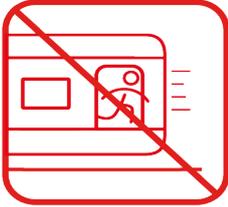


Do not attempt to board a moving train.

It is forbidden to board or attempt to open the doors when the train is moving. Boarding when the doors are closing is very dangerous. When the train is leaving, it is forbidden to board if the crew has already boarded the train.



Do not get on or off the train outside the station platforms and do not walk on the track.



Get off only when the train is at a complete stop in the station.



Listen to the public address announcements and be aware of the mar-



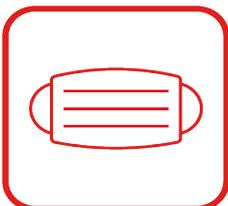
When the door begins to close, do not attempt to get through it.

The closing of the door is pre-announced by an audible signal; attempting to get on or off when the door is moving is very risky.



Hold on to the safety railings.

When getting on or off a train, it is best to hold on to the inner handrail. During the journey, do not stand in the connecting corridors between carriages and do not lean on the doors.



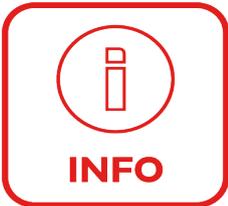
Mandatory use of facemask on board.



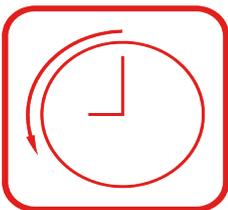
Avoid travelling if you have symptoms of acute respiratory infections (fever, cough, cold, etc.).



Wash your hands frequently and avoid touching the area around you as far as possible.



Follow the signs and routes indicated inside the stations or at the stops.



Get to the station well in advance, even if you have already booked your seat.



On the train, **try to respect the available space and do not occupy a seat other than the one you have been allocated**; if the seat you have booked is occupied, ask politely for it to be made available to you.



Before opening or closing curtains or windows, **always ask politely for the consent** of those closest to you.



Try to limit the number of pieces of luggage and stow them safely to prevent them from falling or disturbing other passengers.



Engaging in conversation with other passengers can be pleasant, but it is important **to keep your voice down** and avoid being a nuisance to other passengers.



Children should be supervised by their parents; it is important to keep them occupied with books or games.



If you eat on the train, try not to make a mess and disturb other passengers; it is better to choose food that is easy to eat and does not have a strong aroma.



As far as security is concerned, **try to place your luggage in such a way that it is always under control**, and always remember to lock your suitcases.



Limit your movements on board the train.

Important:

iryo staff are always at your disposal, if you notice any negligent or irresponsible behaviour or other abnormal situations, please do not hesitate to inform the on-board staff.

For **iryo**, comfort and the safety of the air you breathe are of paramount importance.

The air-conditioning system in each carriage of the ETR1000 train allows the entire interior air volume to be changed in 3 minutes, as in an aircraft.

This guarantees each passenger seated on board no less than 35 m³/h of fresh outside air.

Before boarding, the conditioned air is filtered through a system to increase the efficiency of elimination of micro-organisms potentially present in the air stream to more than 95%, thanks to the use of HEPA filters.