

# ***Travel with large dogs and enjoy the company...***

## ***Reading this document is mandatory***

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## ***Main features***

iryo allows passengers to travel on its trains with dogs weighing more than 10 kilograms (also those under 10 kilograms that prefer to travel without a carrier) for a price of 40 euros. This service is subject to availability.

The available routes are those with origin at the following stations:

- Madrid – Atocha and Chamartín
- Barcelona – Sants
- Valencia – Joaquín Sorolla
- Sevilla – Santa Justa
- Málaga – María Zambrano
- Córdoba
- Zaragoza - Delicias

**Tickets (a special ticket for the dog and an Initial Superior fare ticket for an adult passenger) must be purchased exclusively by phone through Customer Service: 910 150 099.**

## ***Obligations***

The following elements are mandatory in order to board iryo trains with a large dog without a carrier:

- Contract the service by phone through Customer Service in order to obtain two tickets: one for the adult and one for the dog.
- Be of legal age and be the owner of the dog or, alternatively, carry a signed authorization from the owner together with their identification.
- Arrive one and a half hours before the train departure at the iryo office located in the station with:
  - The declaration of responsibility (available in the Pets section on the iryo website) completed, signed and printed.
  - And the updated vaccination record.
- Have mandatory dog insurance in accordance with current legislation.
- Carry a cleaning kit for any incident involving the dog (bags, hygienic wipes and disinfectant and deodorizing spray).
- Be responsible for the animal's wellbeing, the cleanliness of its surroundings, ensuring it remains calm and allowing other passengers to travel comfortably as well.
- The dog must wear a muzzle in the station and during boarding and disembarking. During the journey it may travel without a muzzle with a non-extendable leash of a maximum of 1.5 meters.
- Remain in the assigned seat without moving to the platform area or to another carriage during the journey. If the required documentation and/or the rest of the required elements are not provided, travel will not be permitted.

## ***Important information – journey***

The iryó assistance team will review the documentation presented by the passenger (declaration of responsibility and vaccination record). If everything is correct, the passenger will receive a travel kit consisting of a seat cover and a mat. The passenger must then follow these steps:

- Proceed to boarding by showing your ticket and the dog's ticket.
- Place the cover so that it completely protects the dog's seat located by the window.
- Place the mat at the foot of the seat.
- During the journey remain in the assigned seats without accessing the platform area or moving through other carriages or the cafeteria.
- The dog must remain accompanied by the passenger at all times and on a leash.
- At the end of the journey collect the seat cover and the mat and leave them on the dog's seat so that the cleaning team can collect them.

## ***Restrictions***

Travel is not allowed with a dog under 1 year old, with a female dog in heat, or with a potentially dangerous breed according to current regulations.

The ticket price for the dog is €40 per journey and the adult ticket must be an Initial Superior fare. The Initial Superior fare is dynamic and may vary from the price shown on the iryó website.

The service allows the reservation of one large dog associated with one adult passenger. To add more passengers to the booking, an additional reservation must be made. At the moment, it is not possible to add a child or baby to the reservation (we are working on it). It is also not possible to add a pet-in-carrier add-on to the reservation.

For more information, please consult the conditions of sale available on the iryó website.